



Vehicle Inspection Services Australia-Wide Network

Inspection Services Australia (ISA) specialises in vehicle inspections for a broad range of clients including local, state and federal government organisations, leasing and rental companies and manufactures. Inspection Services Australia offer a choice of vehicle inspection options, which are available from all ManheimFowles locations and extend to prearranged offsite inspection locations Australia wide. Inspection Services Australia can assist Fleet Managers with the development of return standards, and can offer assistance and advice on Master Lease Arrangement standards and contractual conditions.

Specialist Technicians

A national team of qualified vehicle inspectors provide professional and impartial assessments of a vehicle's condition in accordance with your vehicle retirement policy. Each inspector receives scheduled training and support via an accredited ISA National Trainer. Inspectors are managed by a dedicated national team who regularly report on latest industry advances and rectification techniques in smart repair which can minimise rectification costs.

Innovative Technology

Inspection Services Australia has deployed the latest in electronic hand-held equipment which is unique to the inspection industry. This cutting edge technology has been developed by ManheimFowles Automotive Technical Solutions who are the industry leaders in their field.

The specialised inspection equipment and web based software enables the inspection data to be sent in real time over the internet to a variety of nominated channels. This minimises down time for clients and allows for efficient and timely delivery of inspection reports. ISA's inspection systems has been integrated with the ManheimFowles Automotive Logistics division which offer a total logistical solution for all customers.



Fully priced vehicle condition reports containing photographs are available online for our clients to view and approve any repair work to be completed. Inspection Services Australia's systems use price negotiated contracts for items such as tyres, windscreens and replacement parts. Prices are updated from manufacturer dealerships and other suppliers to ensure competitive quoting.

The ISA Advantage

Some of the key services and advantages provided by Inspection Services to fleet owners include:

- Independent assessments of vehicle return/handback condition.
- Enhanced customer confidence as a result of an impartial inspection of the vehicle.
- A national appointment service for the booking of off-site inspections.
- Reduced administration costs.
- Arbitration facility for dispute resolution.
- Management reporting tools allowing Fleet Managers to track trends across the fleet.
- Assistance and advice on return standards and contractual conditions.



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